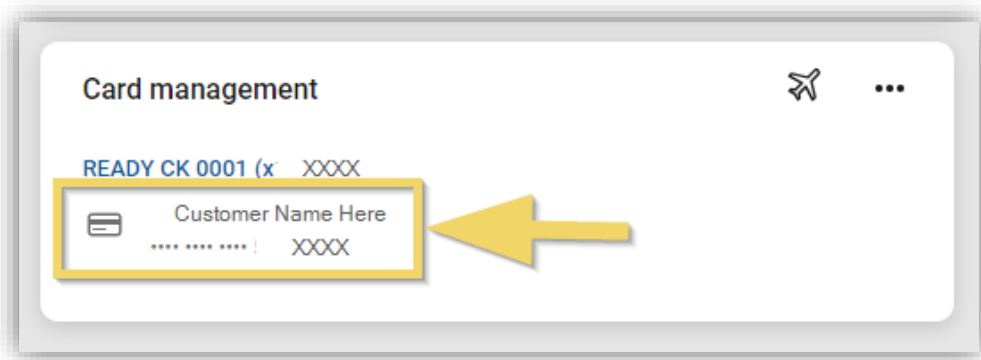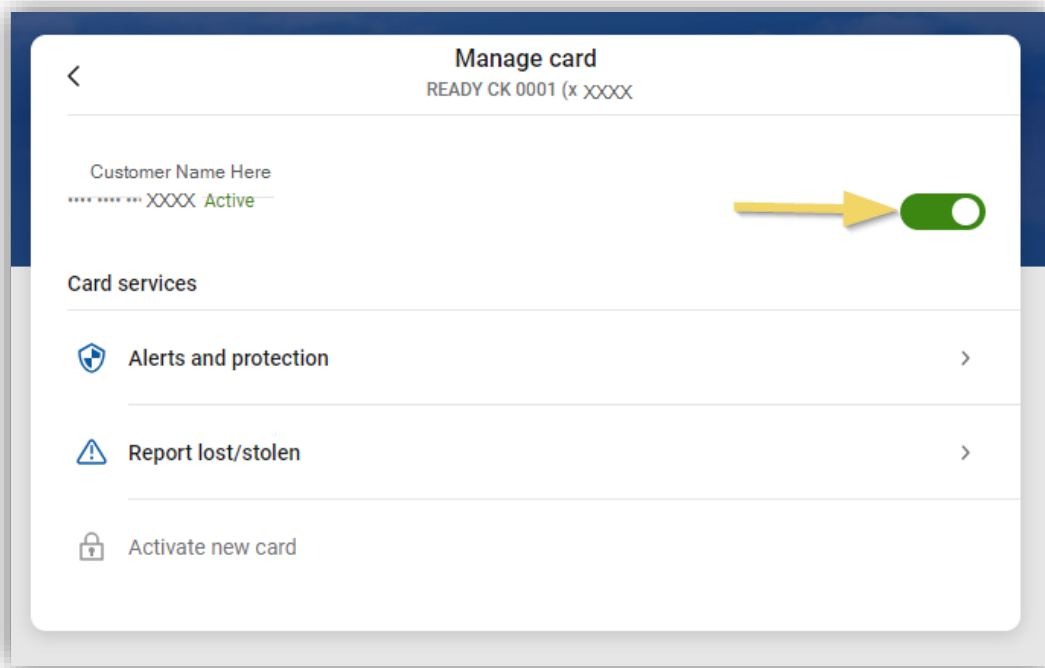## Card Management

We are proud to offer card management options that put you in control of your card. Using the card management option in Online Banking you are able to lock your card temporarily, set alerts and report your card lost or stolen.
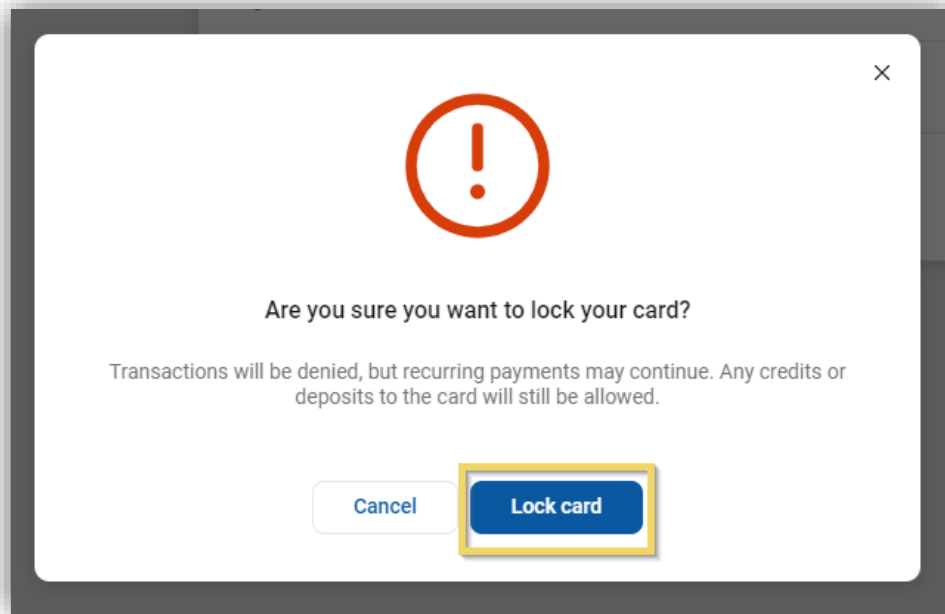

To Lock a Card

To lock your card, simply click the green toggle button in the upper right-hand corner:
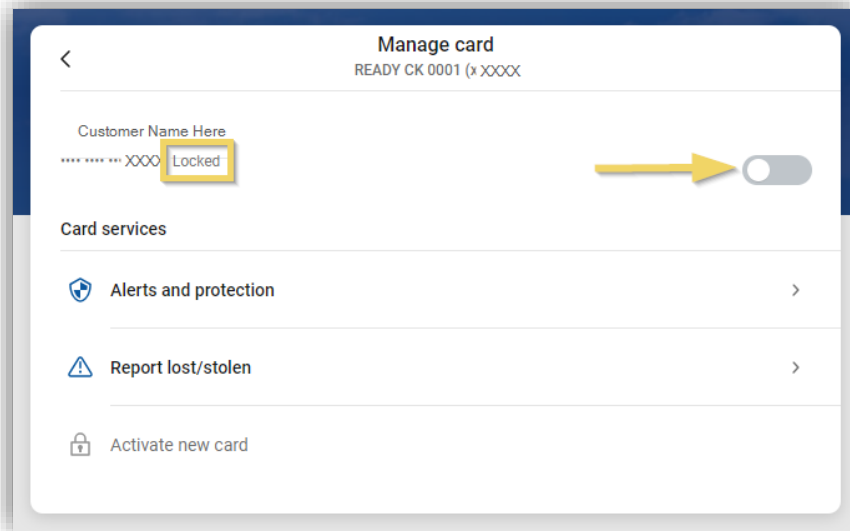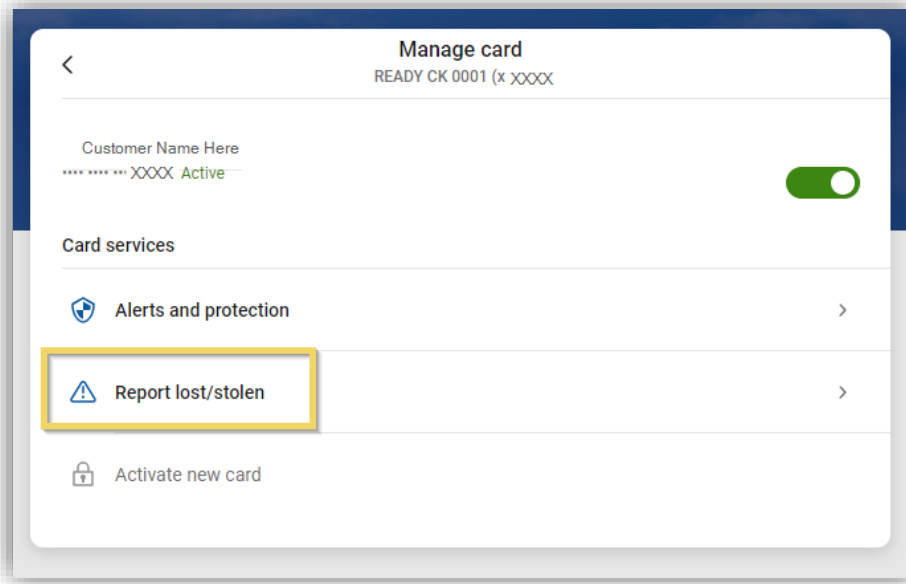
Click Lock card.

This allows you to place a temporary block on your card that can later be reversed. (This is a great option if you have misplaced your card, but you believe you know where it is!)

Once you click Lock card, the following screen will appear. You will notice that the status has changed from Active to Locked. To unlock your card, just click the toggle button in the upper right-hand corner again.

To Report a Card Lost or Stolen

If you cannot recover your card, you can use the option to Report Lost/Stolen:
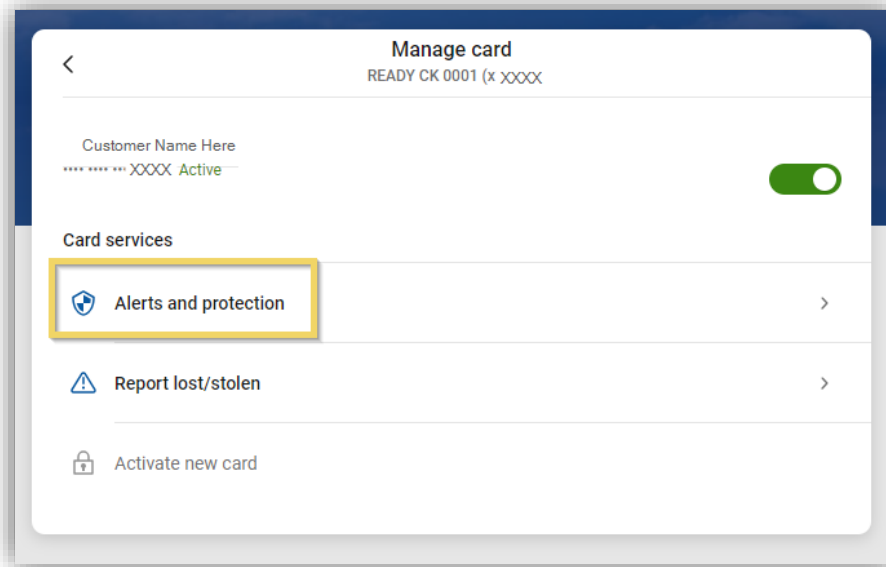

If you report your card lost or stolen your card CANNOT be reactivated, you will need a new card.

Thankfully, Hebron Savings Bank has you covered. If you lose your card, just stop into any branch and request a new instant issue card.

Setting Alerts and Protection

Fraud is more prevalent than ever, using the Alerts and Protection feature in Card Management allows you to know when and where your card is being used.

From the next screen you will have the option to Manage your notifications, choose to receive notification of all transactions or pick which transactions you would like a notification about.